

Datasheet

Hospitality Guestroom Information System

The Wake-up Call and Room status Information system support 4 functions in a single module and it is integrated to the Property Management Interface System.

Hotel guests can set wake-up calls from the guest room telephone or request the operator to set a wake up call. Wake up call can also be initiated from the front office computer terminal.

Wake-up call will be announced in the guest's native language. Property Management Interface System constantly checks its internal wake-up order file and calls the guest when the entered wake-up call time has been reached.

All wake-up call activity will be logged and details can be viewed from the operator console or front office terminal.

All wake-up calls will be reset when the guest checks out.

The maid cleaning the guest room can enter the room status information such as room under cleaning, room cleaned or room out of service from the guest room telephone. Voice prompt in the maid native language will guide the maid as the maid enters the individual identification. This is to avoid any error in entering the room status data.

Mini bar information will be handled in the same manner as the room status information. Mini bar consumption will be calculated and transferred transparently to the front office guest folio.

To locate a maid, a maid locator request can be initiated through a code entered into any available telephone. Upon maid enter the individual identity during the working process, the locator message can be heard immediately.

Specifications

<ul style="list-style-type: none"> Provides a recording utility to record the standard voice Prompts (including the activated date). 	<ul style="list-style-type: none"> The hotel can itemize all the consumed food & beverage in codes. 	<ul style="list-style-type: none"> Allows the housekeeper to call into the system and post the room status to the front office system, by using the room telephone.
<ul style="list-style-type: none"> Guests may call directly to the system to set a wake-up call from the guest's room. 	<ul style="list-style-type: none"> System will announce the item and quantity keyed in to reassure the accuracy of information entered by the staff. 	<ul style="list-style-type: none"> The housekeeper chooses a prerecorded option of room status type.
<ul style="list-style-type: none"> System will play the wake-up time requested and prompt the guest to confirm the wake-up time. 	<ul style="list-style-type: none"> Hotel staff may easily call into the system to key in the item code and quantity. Human calculation error will be eliminated. 	<ul style="list-style-type: none"> After a status has been selected, the system will announce the selected status in voice to reassure the accuracy of information keyed in by the housekeeper.
<ul style="list-style-type: none"> System can ring the guest's room more than once, and inform the telephone operator on the guest's failure to respond to the wake-up call. 	<ul style="list-style-type: none"> The final Minibar charge will then be posted to the guest folio in the Front Office System. 	<ul style="list-style-type: none"> The room status will then be posted to the Front Office System.
<ul style="list-style-type: none"> The wake-up call setting will be cancelled automatically upon the guest checking out. 		
<ul style="list-style-type: none"> Guest may request for a second wake-up call or a snooze call after ten (10) minutes 		
<ul style="list-style-type: none"> Maid locator. 	<ul style="list-style-type: none"> Located maid through voice message 	<ul style="list-style-type: none"> Maid able to receive message upon keying maid identification on the guestroom telephone.